

These are the shortlisting questions you will find embedded in the application process for the post of Home Care Support Worker Learning Disability Service. You will answer these questions when you start your application process. **Please don't answer these questions and send as a separate attachment.**

ShortListing questions for: Home Care Support Worker LDS	
Question 1:	Q1. Please tell us about your experience of care, either in a work setting or in your personal life.  What care did you provide and what personal skills did you use when caring?
Question 2:	Q2. Ferndale Road provides 24 hour supported living to adults who can at times exhibit some challenging behaviour. Please give an example of when you have experience challenging behaviour, what did you do and what was the outcome.
Question 3:	Q3. Please tell us about your experience of working with other people and what is important when working as part of a team.
Question 4:	Q4. Please give examples of records you have kept when administering and dispensing medication.  What experience do you have of using computers either at work or at home?
Question 5:	Q5. Please give an example of when you have delegated tasks to others.
Question 6:	Q6. What care training have you done?
Question 7:	Q7. Please give an example of when you have had to deal with an emergency, what happened and what did you do?

**When answering the following questions please use the guidance attached to the advert for completing Shortlisting questions Q1 through to Q7.**

#### **Top tips to help you answer Shortlisting Questions:**

Think carefully about how you can answer the questions by considering what you have done in the past

If you have little or no work experience, think about the skills you developed at school, home, college, through voluntary work or a hobby that you can transfer to the workplace

Provide practical examples of real life situations of when and how you used the particular knowledge, skill or experience