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**Shortlisting questions for Housing Manager**

As part of your application, you will need to provide answers to some shortlisting questions.

Your answers to the shortlisting questions are the most important part of your application as they will be used in the shortlisting process to assess whether you meet the essential requirements for the role that are set out in the person specification and to decide whether you should be offered an interview.

Before you start your application, please read our guidance on [completing the application form](https://www.brighton-hove.gov.uk/jobs/council-jobs/application-form-guidance) and [on answering shortlisting questions](https://www.brighton-hove.gov.uk/jobs/council-jobs/shortlisting-questions-guidance) as these give important advice which will increase your chance of success in the shortlisting process.

These are the questions you will be asked for this role. Please type or paste your answers to them in the boxes that will appear as you go through the online application.

1. Describe your approach to managing complex tenancy issues, including safeguarding and legal concerns, while maintaining high standards across a diverse team.

2. How would you ensure strategic alignment and effective coordination across multiple housing blocks in a complex regeneration programme?

3. How do you lead meaningful engagement with resident groups and external stakeholders, especially during periods of change or regeneration? Can you share an example of how you’ve built trust and managed challenging conversations?

4. How do you balance legal compliance and risk management with delivering a customer-focused housing service?