# Shortlisting questions for Senior Income Advisor

## Guidance for applicants

As part of your application, you will need to provide answers to some shortlisting questions.

Do not send this document as a separate attachment. You will answer these questions on the online application system.

Your answers to the shortlisting questions are the most important part of your application. They will be used in the shortlisting process to assess whether:

* you meet the essential requirements for the role set out in the person specification
* you should be offered an interview.

Before you start your application, please read our guidance on [completing the application form](https://www.brighton-hove.gov.uk/jobs/council-jobs/application-form-guidance) and [on answering shortlisting questions](https://www.brighton-hove.gov.uk/jobs/council-jobs/shortlisting-questions-guidance). These give important advice which will increase your chance of success in the shortlisting process.

These are the questions you will be asked in the online application for this role. Do not answer them on this document. Instead, add your answers in the boxes that will appear as you go through the online application process.

1. In your view, what are the main financial challenges facing social housing tenants and how would you address this in this role?

2. This position will involve assisting residents adapt to changes to the welfare system, including the ending of legacy benefits. How would you ensure that the service is prepared to deliver this support whilst minimising levels of indebtedness?

3. Using a relevant example, please can you tell us about how you have worked collaboratively to improve and deliver service and how you would engage and build relationships with colleagues and partners?