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**Shortlisting questions for Housing Manager**

As part of your application, you will need to provide answers to some shortlisting questions.

Your answers to the shortlisting questions are the most important part of your application as they will be used in the shortlisting process to assess whether you meet the essential requirements for the role that are set out in the person specification and to decide whether you should be offered an interview.

Before you start your application, please read our guidance on [completing the application form](https://www.brighton-hove.gov.uk/jobs/council-jobs/application-form-guidance) and [on answering shortlisting questions](https://www.brighton-hove.gov.uk/jobs/council-jobs/shortlisting-questions-guidance) as these give important advice which will increase your chance of success in the shortlisting process.

These are the questions you will be asked for this role. Please type or paste your answers to them in the boxes that will appear as you go through the online application.

Question 1: Please tell us about your experience and knowledge of The Social Housing Regulation Act and in particular the Neighbourhoods and Communities and Tenancy Consumer Standards around safety of shared spaces and tenancy sustainment and eviction. (max 500 words)

Question 2: Please explain how you have provided intensive support to members of your team to support compliance with policy and procedure and the outcomes you have seen (max 500 words)

Question 3: We need strong leadership When dealing with change in the workplace. Please explain techniques you have used to bring a team through a period of change and how you measured outcomes. (max 500 words)

Question 4: You will be responsible for managing tenancies within a large area of the city. In your experience, what do you see as the main issues facing the housing service when dealing with breach of tenancy conditions within its stock. (max 500 words)

Question 5: Please give us examples of situations of serious anti-social behaviour you have successfully resolved by use of the tools and powers available within the ASB, Crime and Policing Act 2014 (max 500 words)

Question 6: Part of the role of a manager is to address issues of staff performance. Please explain your experience of dealing with challenging performance issues with a member of your team, the action you took and how you resolved them. (max 500 words)