# Shortlisting questions for Supported Housing Assistant Weekends

## **Guidance for applicants**

As part of your application, you will need to provide answers to some shortlisting questions.

Do not send this document as a separate attachment. You will answer these questions on the online application system.

Your answers to the shortlisting questions are the most important part of your application. They will be used in the shortlisting process to assess whether:

* you meet the essential requirements for the role set out in the person specification
* you should be offered an interview.

Before you start your application, please read our guidance on [completing the application form](https://www.brighton-hove.gov.uk/jobs/council-jobs/application-form-guidance) and [on answering shortlisting questions](https://www.brighton-hove.gov.uk/jobs/council-jobs/shortlisting-questions-guidance). These give important advice which will increase your chance of success in the shortlisting process.

These are the questions you will be asked in the online application for this role. Do not answer them on this document. Instead, add your answers in the boxes that will appear as you go through the online application process.

1. **What do you think are the issues affecting vulnerable hostel residents?**
2. **Describe the Health and Safety issues that are important in a Hostel with 24 Hour staffing?**
3. **The Hostel residents are required to abide by a number of rules and conditions. Can you tell us about a situation when you have had to challenge aggressive or threatening behaviour and what decisions and steps you took to achieve a satisfactory outcome?**
4. **Why is a team approach in service provision important in a Hostel environment**
5. **What kind of communication skills have you used when dealing with clients with complex needs and are there any particularly considerations that you think are important?**