

Person Specification

Pastoral Support Officer - Patrol

The following outlines the criteria for this post.

Qualifications

- GCSE English minimum grade C or 4
- GCSE Maths minimum grade C or 4
- Good ICT skills
- First Aid (training will be given if necessary)

Experience

- Experience of dealing with confrontation
- Experience of working with young people

Skills and Abilities

- Ability to be resilient, flexible and adaptable to respond to the varying requirements of the role and change plans at a moment's notice
- Ability to exercise initiative and work independently and as part of a team
- Have a high level of communication and interpersonal skills and have the ability to communicate with disaffected young people and their families
- Ability to be self-motivated
- Ability to remain enthusiastic, calm and consistent in stressful and difficult situations, to handle difficult situations with sensitivity and confidentiality and to be non-confrontational
- Ability to collaborate with others and build effective relationships
- Ability to reflect critically on own work

Knowledge

- Knowledge of the different ways in which children and young people can be harmed and knowledge of relevant requirements and legislation concerning Child Protection and safeguarding

Behaviours

- Ability to behave and communicate in a professional manner at all times
- Ability to thrive under pressure
- Ability to adapt and manage change at short notice
- Ability to manage stress in a healthy way
- Ability to model good practice at all times
- Ability to work effectively using own initiative
- Ability to be thorough and reliable
- Ability to work effectively as part of a team